



**FRIENDS,  
FAMILIES &  
TRAVELLERS**



# Friends, Families and Travellers training and other opportunities

[gypsy-traveller.org](http://gypsy-traveller.org)



At Friends, Families and Travellers (FFT), we deliver a range of Gypsy and Traveller cultural awareness training packages, online and in person. With our training, your organisation will better understand the rich histories, cultures and customs across diverse Gypsy and Traveller communities.

Whether through our digital learning package or a bespoke training session tailored to your requirements, you can support your staff to improve their knowledge and understanding of working respectfully with Gypsies, Travellers and nomadic people.

With over 25 years' experience of working with community members, our Gypsy and Traveller cultural awareness training will suit the needs of your organisation.

We are also an accredited training centre to deliver Royal Society of Public Health training to Gypsies and Travellers around health promotion.

Find out how your service or civil society organisation can become a training centre or book training for your local community (more on page 12).

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**If you have any questions about training at Friends Families and Travellers, please email [training@gypsy-traveller.org](mailto:training@gypsy-traveller.org)**

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## Facilitated workshops with our team

**Our in-person or online training provides a whistle-stop tour through the rich and diverse histories and cultures across Gypsy and Traveller communities, providing context for contemporary issues.**

Our training also looks at barriers which Gypsies and Travellers are known to face, and stark statistics about inequalities in health, accommodation, education, hate and discrimination.

### What you need to know

Before the training, we ask you to complete a pre-training questionnaire so we can capture the existing knowledge of attendees and areas which will require discussion and training.

We use interactive activities include breakout rooms, Jamboard and other interactive whiteboards, polls, quizzes and more.

We will share resources and links to relevant materials with you, after the session.

We welcome you to stay in touch and approach us with future enquiries.

Our online training sessions can be delivered via Zoom, Skype, Microsoft Teams or other platforms. For each package, you will receive training by three members of experienced FFT staff, including at least one individual who has lived experience.

We are focussed on providing the best suited training session for your organisation, and can ensure any session you have will be tailored to your service. Our vast variety of training sessions, with prices starting from £270, mean there will be something to suit your needs.

Prices and attendee limits are flexible.

We also deliver in person training across the United Kingdom, and would be happy to discuss options with you.



### Course Feedback

**5 star rating for trainer knowledge and usefulness of content.**

**Overall our training has been rated 4.6 stars by attendees.**

### Reviews



**Fabulous teaching, very powerful and humbling to hear from peoples lived experience thank you.**



**Outstanding delivery from all those speaking I learned a great deal.**



**This was an excellent event, and the knowledge and lived experiences of the presenters added an extra dimension to the subject.**

## Facilitated workshops with our team

### Training session

3 hours

A tailored presentation for your organisation – including, but not limited to, the rich cultures and diverse histories of Gypsies and Travellers, barriers that community members face today, FAQs, and information regarding education, health, hate crime and accommodation. We will focus your presentation around the pre-training questionnaire responses that we receive, and tailor the presentation to your work subject area.

Breakout rooms to discuss real life case studies and analyse positive and negative outcomes.

Jamboard to anonymously feedback on thoughts and ideas.

Q&A session towards the end of the session, for attendees to raise unanswered questions.

### Briefing session

2 hours

This session will cover the same points as the presentation outlined above, but does not have a designated time for a Q&A at the end. Attendees are encouraged to ask questions throughout the presentation and at the end if there is time remaining.

### Talk with Q&A

60 minutes

A presentation covering the rich history and diverse culture of Gypsies and Travellers, and barriers that the community faces today, as well as focus on your organisations' preferred topic area.

A short Q&A of 10-15 mins will be held after the session.

### After our training you will

- Have better understanding of the barriers which Gypsy, Roma, Traveller and nomadic people face when accessing public services across health, accommodation, justice and education as well as an improved knowledge on how to support people through these barriers.
- Be able to identify inequalities experienced by Gypsy, Roma and Traveller people in education, health and accommodation.
- Have better understanding of barriers which Gypsy, Roma and Traveller people face when accessing public services across health, accommodation, justice and education and improved knowledge on how to support people through these barriers.
- Be equipped with information to provide more inclusive services to Gypsy, Roma, Traveller and nomadic people.
- Have the tools to improve community relations between Gypsy, Traveller and nomadic communities and the settled population.

## Digital Learning Package

After training over 700 organisations and local authorities on Gypsy and Traveller cultural awareness, we developed an online programme to address key themes and to answer recurring questions asked by service providers on supporting Gypsies and Travellers.

This four-module course is ideal for people working in the statutory, voluntary or private sectors wishing to engage or work more effectively with Gypsies and Travellers.

### Objectives

In this course you will learn:

- Increased knowledge of culture, traditions and histories between Gypsy and Traveller communities;
- A better understanding of diversity within Gypsy and Traveller communities;
- Knowledge of barriers which effect Gypsy and Traveller communities in accessing education, health, employment, accommodation, safeguarding and other public services;
- Improved awareness of how to engage effectively with the Gypsy and Traveller communities and what can be done to ensure inclusion in service delivery.

You can purchase this training for £30 per person at <https://shop.melearning.co.uk/courses/browse-our-courses/social-care/gypsy-and-traveller-cultural-awareness>

### Modules

1. Gypsy and Traveller History and Culture
2. Challenges faced by Gypsies and Travellers
3. Positive Strategy – Accessing Services
4. Positive Strategy – Participation

Course duration, approximately 1 hour and 15 minutes

Mobile friendly

PDF certificate

Unlimited replays

2 months access



### Course Feedback

Out of all people that completed this training in the past six months:

79% agreed that this course was engaging and interesting.

79% agreed that this course improved their knowledge.

## Make our digital learning package available through your online management system

You can purchase our digital learning modules for integration into the online management system used by your organisation. This is more suitable and cost effective for larger services or organisations.

FFT will provide the course content in the format of SCORM 1.2 compliant zip files. The course will be hosted by your organisation's online management system, and be available to all staff within your organisation for the period of one year.

The course content is the same as in the digital learning package on page 8.

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**If you have the capacity to host the course on your own training system and would like to know more, please email [training@gypsy-traveller.org](mailto:training@gypsy-traveller.org) for more information.**

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### Reviews



It was a very positive introduction for someone who had very limited information on the Gypsy and Traveller communities.



Exceptionally engaging, thoroughly enjoyed the course.



The variety of resources to demonstrate the content was interesting and kept me focussed.



Great! I feel far more confident about my awareness and knowledge of those communities.



## Royal Society for Public Health Training

**We are an accredited Royal Society for Public Health (RSPH) Training Centre and deliver training to Gypsy, Roma and Traveller people on health improvement and behaviour change.**

Through our training, we develop schemes of work which enable Gypsies, Roma and Travellers to actively participate in improving their own and their community's health. Individuals who undertake our training become Health Champions, who then cascade the information they have learned to their family and wider community.

In recognition of our work, we were runners up in the 'Community Health Development Award' at the RSPH Health and Wellbeing Awards 2019.

Friends, Families and Travellers can train your organisation to become a training centre. If you would like to learn more about becoming a training centre, get in touch. We are happy to answer questions about the application process.

Once trained and approved to be a training centre, your organisation can train Gypsy, Roma and Traveller people in your local area to become Health Champions.

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**If you are interested in becoming a training centre or if you have questions about the Health Champions training, please email [training@gypsy-traveller.org](mailto:training@gypsy-traveller.org)**

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I was nervous at first, but I was able to settle in with the other people who were on the course. I learnt so much, I sat the exam and passed it! I gave up smoking after I did the course and I got mum to as well. I talk to other Travellers now and encourage them to quit.

Romany Gypsy Participant in Level 2 RSPH Qualification in Understanding Behaviour Change



## Health Champions Training

Gypsies, Roma and Travellers who undertake our training become Health Champions and are provided with resources and training to cascade health and wellbeing knowledge to their family and wider community.

### The courses that we offer are

- RSPH Level 1 Award in Health Awareness
- RSPH Level 2 Award in Understanding Health Improvement and Understanding Behaviour Change

These courses result in accredited qualifications which are equivalent to a GCSE qualification.

These bespoke training courses are designed to be accessible to Gypsy, Roma and Traveller people, by using culturally appropriate teaching and examples.

Over 100 Gypsy, Traveller and nomadic community members have taken part in our training to date, and have received an accredited qualification and certificate. For many participants, this is their first formal qualification, which can be used as a stepping stone to attend college, become a volunteer or gain employment.

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**We are able to deliver this training countrywide.  
You can make an enquiry about this training by emailing  
[training@gypsy-traveller.org](mailto:training@gypsy-traveller.org)**

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## Young Health Champions Programme

Our award-winning Young Health Champions programme is a guided-learning programme of 22 hours, which leads to an RSPH Level 2 Award for Young Health Champions.

The teaching of this course is flexible in nature and can be delivered in any educational setting, throughout Sussex to groups of young people from Traveller communities.

This programme is for young people who are interested in developing a healthier lifestyle for themselves and their peers by making their voices heard around health and wellbeing issues.

Teaching on this programme explores health risks to young people such as substance abuse and smoking, before empowering the young people to encourage others to adopt healthy behaviours.

The content of this course has been developed and designed in co-production with young Gypsies and Travellers. It features not only culturally accessible examples, but also workbooks and slides relating to popular video game Fortnite and the Harry Potter books and films; these aspects make the teaching relevant to young people from the community.

Friends, Families and Travellers RSPH Level 2 Award for Young Health Champions won the Children and Youth Category at The Charity Awards in July 2021.

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**If you would like to learn more about this programme  
please contact [training@gypsy-traveller.org](mailto:training@gypsy-traveller.org)**

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## About Friends, Families and Travellers

Friends Families and Travellers (FFT) is a leading national charity that seeks to end racism and discrimination against Gypsies, Travellers and Roma and to protect the right to pursue a nomadic way of life.

Every year, we support over 1,300 families with issues ranging from health to homelessness, education to financial inclusion and discrimination to employment. Over half of our staff team, volunteers and trustee board are from Gypsy, Roma and Traveller communities.

**Community Base 113 Queens Road  
Brighton East Sussex BN1 3XG**

**Telephone 01273 234 777**

**Email [fft@gypsy-traveller.org](mailto:fft@gypsy-traveller.org)**



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